

Business Playbook

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Paul Fain, a longtime higher education reporter, is perhaps the nation's top journalist focused on the nexus of education and work. He writes and runs the must-read newsletter, [The Job](#), and is co-founder of [Work Shift](#), a news site focused on whether education and training are delivering the skilled talent and economic opportunity that society needs. He also hosts [The Cusp](#), a podcast about how artificial intelligence is reshaping work and education. Fain is a member of the advisory board of the Georgia Institute of Technology's College of Lifetime Learning.



Previously, Paul was the news editor at *Inside Higher Ed*, where he led the outlet's coverage of low-income and first-generation students, college completion, community colleges, federal policy, and emerging models of higher education. He also was the founding host of the successful podcast, *The Key with Inside Higher Ed*. Earlier in his career, Paul was a senior reporter at *The Chronicle of Higher Education*.