

Education & Workforce Conference

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Wake Technical Community College

Monica Gemperlein serves as Associate Vice President for Workforce Development and Chief Continuing Education Officer at Wake Technical Community College, bringing more than 30 years of leadership experience in adult education, workforce training, and continuing education. In this role, she provides strategic direction and executive oversight for workforce development initiatives that serve tens of thousands of adult learners annually, aligning short-term training and credentialing programs with regional labor market demands.



Monica leads systemwide strategy and operations for workforce and continuing education programs, including occupational training, personal interest, and College & Career Readiness program aligned with the Workforce Innovation and Opportunity Act (WIOA). She oversees the Beltline Education Center and Western Wake Campus, ensuring integrated services and high-quality facilities are available to all students.

Throughout her career at Wake Tech, Monica has led large-scale operational modernization efforts, including the implementation of online registration, reservations, and student relations management systems for non-degree students, all of which focused on improved workflows for access, communication, and enrollment management for 35,000+ learners each year. She played a key leadership role in the distribution of over \$6.3 million in federal emergency relief funds, expanding access to training, technology, and support services for adult learners during and after the COVID-19 pandemic.

Monica was instrumental in advancing access initiatives through cross-functional efforts focused on increasing workforce participation among adult learners ages 25-44. She served as the college's onsite lead during the expansion of the Beltline Education Center, which added advanced manufacturing, robotics, mechatronics, and apprenticeship training facilities to support regional workforce needs.

Previously, Monica served as Associate Vice President for Workforce Continuing Education Open Enrollment Programs, AVP for Operations & Assessment, and Dean of College & Career Readiness, where she led record-setting enrollment and attainment outcomes, including more than 1,000 high school credentials awarded in a single fiscal year. She began her education career as a Peace Corps volunteer in Lesotho and held instructional roles before moving into administration.

Monica holds a Master's degree in Education from the University of Florida and completed the NC State Executive Leadership Program. She is a graduate of Aspen Institute's Greater Triangle Workforce Leadership Academy and a two-time recipient of Wake Tech's Excellence in Executive Leadership Award. She is a Certified Manager of Program Improvement, a Lean Six Sigma Yellow Belt, and a founding member of the American Association of Women in Community Colleges (AAWCC) Wake Tech Chapter.

For more details visit www.linkedin.com/in/monica-gemperlein