

Education & Workforce Conference

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Rick Nadeau
Associate Director of Training
Carrier

Rick Nadeau is the Associate Director of Training at Carrier, bringing more than three decades of HVAC industry experience spanning technical service, training, product reliability, operations, and customer support. Through Carrier University, Rick's leadership helps deliver impactful training programs that equip employees, customers, dealers and partners with the knowledge and skills needed to succeed in a rapidly evolving industry through in-person and virtual classes built on industry best practices. A licensed Professional Engineer with a mechanical engineering degree from the University of Massachusetts and an MBA from the University of Florida, Rick has led high-performing teams, developed technical training programs, and driven service excellence for major HVAC organizations throughout his career. His background combines hands-on field experience with executive leadership, giving him a practical, customer-focused perspective on developing talent, improving technical capability, and advancing training programs that support business growth.

