

Business Playbook

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Teresa Wilson

Vice President, Customer Care Gas Distribution & Storage Enbridge

Teresa Wilson was appointed Vice President Customer Care of Gas Distribution & Storage for Enbridge in July 2024 leading customer care operations across North America. In this role, Teresa leads over seven hundred employees serving seven million customers across North Carolina, Ohio, Utah, Wyoming, Idaho, and Ontario. Prior to the role, Teresa was the Vice President of Gas Transmission & Midstream Operations U.S. for Enbridge, where she led a team of over 1,000 employees across four U.S. regions. In this role, Teresa was accountable for the safe, reliable, and efficient operations of the gas transmission and storage.



Teresa has more than 25 years of leadership experience in the energy industry, leading in the areas of operations, customer experience, continuous improvement, leadership development, diversity and inclusion and change management. Prior to joining Enbridge in April 2022, Teresa was Vice President of regional operations for the West and North Central Regions at Calpine.

Prior to joining Calpine, Teresa served as general manager of gas operations for Tennessee Valley Authority (TVA), responsible for gas plants across three regions. Before TVA, Teresa spent four years at Duke Energy as a general manager for Smith Energy Complex gas power plant and as the General Manager for Operational Excellence. The majority of Teresa's utility career was with Progress Energy, where she held a variety of roles of increasing responsibility in engineering, operations, and plant management disciplines.

Teresa has a bachelor's degree in electrical engineering from Clemson University and a Master of Business Administration from Meredith College. She became an Associate Certified Coach through the International Coaching Federation in 2022.

Teresa loves volunteering in the community with youth organizations and helping inspire the next generation. At Clemson University, she currently serves on the Clemson Board of Visitors, Clemson Career Workshop Advisory Board and the Clemson University Honors College Advisory Board. In the community, she is a board member for the A Perfect Swing Youth Foundation and the Coalition of Teens Helping Teens. In 2025, Teresa was awarded the Women of Inspiration - Authentic Leader Award by the Universal Women Network.