NC Chamber

Business Playbook

NOVEMBER 5, 2026 | CARY, NC

Teresa Wilson
Vice President, Customer Care, Unregulated Business and Quebec
Enbridge



Teresa Wilson leads customer care operations serving 7.2 million Enbridge Gas customers in North America. She is also accountable for Enbridge Gaz Québec and unregulated business, including Enbridge Sustain's customer acquisition and retention, product management, operations and development of hybrid heating and geothermal solutions. She will lead the multi-billion-dollar Advanced Meter Infrastructure program that will modernize Enbridge Gas utilities.
Previously, Teresa was Vice President of Gas Transmission & Midstream U.S. Operations, responsible for safe, reliable and efficient gas transmission and storage operations.

Teresa brings more than 25 years of energy-sector experience, including senior roles in operations, customer experience, continuous improvement, leadership development, diversity and inclusion, and change management at Calpine, Tennessee Valley Authority, Duke Energy and Progress Energy.
She holds an Electrical Engineering bachelor's degree from Clemson University and an MBA from Meredith College, with certifications as a Diversity Professional through the National Diversity Council and an Associate Certified Coach through the International Coaching Federation.

Teresa serves on the Clemson University Board of Visitors and Clemson University Honors College advisory board, A Perfect Swing Golf Association and Coalition of Teens Helping Teens. She volunteers with Communities in Schools to support youth development and education and received a 2025 Woman of Inspiration Award from the Universal Women's Network.